



ServiceGruppen A/S

Outsourcing / Hosting
of IT Operations

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ServiceGruppen for Dataudstyr A/S
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A/S reg.nr 104 273
CVR nr. DK 78 73 13 11



Introduction to ServiceGruppen

ServiceGruppen is an IT operating company specialising in

- Outsourcing / Hosting
- Cloud Services
- Life Cycle Management
- Retail Management
- Print Management

Our objective is to provide our clients with the optimum IT solution which will at the same time enable them to reap an economic benefit and gain an increased competitive edge. In ServiceGruppen we offer our expertise, technological competencies, as well as partnerships with the leading suppliers of the IT industry. This means that we can guarantee our clients individual, tailored solutions – ranging from specific services to complete outsourcing solutions. All these elements are included in the common concept of Good IT Practice.

The cornerstone of ServiceGruppen was laid in 1985, and through the years we have steadily and gradually grown to be one of Denmark's leading companies in the field of outsourcing.

Mr Preben Duus Jørgensen is the founder of our company and has acted as its CEO throughout its existence, with an absolute, 100 % ownership. ServiceGruppen currently employs 100 people.

We have five locations across Denmark, including our head office in Hedehusene and our four branch offices in the cities of Aalborg, Århus, Odense, and Vejle - positioning us perfectly for offering nationwide competency and service resources.

In 2007 ServiceGruppen entered the Nordic market with the establishment of three subsidiaries in Oslo, Gothenburg and Helsinki.

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Outsourcing of IT operations

Outsourcing is a business approach designed to improve your bottom line. Aligning your IT strategy with your overall business strategy is of the utmost importance for generating an increased competitive strength in your company.

Outsourcing your IT operations will make it easier for your company to reach its overall business objectives, seeing that:

- human resources are moved from IT to value-adding focus areas
- IT investments are freed to the advantage of business development
- outsourcing of IT operations results in a transfer of CAPEX to OPEX (improved cash-flow)

Outsourcing is a matter of confidence. At ServiceGruppen we live up to our responsibility when companies choose to outsource their IT operations to us. As a Microsoft Gold Partner we are fully equipped to meet our clients' expectations of expertise and experience. To provide a value-adding IT solution it is essential for us to obtain a thorough knowledge and understanding of each individual client business.

HostingCenter

The location of the ServiceGruppen HostingCenter ranks among the European HostingCentres with the highest specification possible. This is where we can guarantee the highest possible level of physical and logical security as well as power, cooling units, access, etc. our technical and procedural setup is revised on a continuous basis by the IT security departments of both KPMG and Deloitte.

As a client you may opt for our Shared Server solution or run you own dedicated solution. No matter which solution model you decide on, you can rest assured that we will always apply a range of technological solutions based on some of the safest and most stable technologies in the world, including HP and Microsoft.

Contact

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Partnerships

Microsoft Partner

- Gold Server Platform
- Silver Hosting
- Silver Desktop
- Silver Midmarket Solution Provider
- Cloud Accelerate Partner

HP Preferred Partner Gold

Specialist competencies at the highest level, based on:

- Imaging & Print
- HP Servers
- SAN
- Storage
- Network infrastructure

SMS Passcodes Certified Gold Partner

- Implementation of two-factor sikring in case of remote access to IT systems

Symantec Registered Partner

- Security solutions based on Symantec Endpoint Protection
- Competency within the field of BackupExec.

TDC Silver Partner, Fibre and DSL

- Internet connections
- MPLS fibre technology
- DSL network
- Employee broadband
- Mobile broadband (also on MPLS)

Cisco Registered Partner

Apple Authorised Service Provider (ASP)

- iPad
- iMac
- MacBook
- MacBook Pro
- MacBook Air
- MacPro



2011
Preferred Partner
GOLD



Imaging and Printing
Solution Specialist



Authorised
Service Provider